



support charges are as follows

OPTIONAL EXTRAS: (Within Nairobi) **	Excl. VAT	Incl. VAT	
QuickBooks Installation	Ksh 2,000.00	Ksh 2,280.00	Per terminal
OnSite Support	Ksh 3,500.00	KSH 3,990.00	Per Hour
Remote Support	Ksh 2,500.00	KSH 2,850.00	Per Hour
Data File Conversion (Clean files ONLY)	KSH 5,000.00	KSH 5,700.00	Per File
Training (3Hrs) (Max 4 People)	KSH 8,000.00	KSH 9,120.00	3 hours per session
Training (15Hrs) (Max 5 People)	KSH 27,000.00	KSH 30,780.00	3 Days = 15 Hrs (3 days @ 5 hours per day)

~~ABOVE PRICES ARE INCL. OF 14% V.A.T.~~